

PMP's Quest for The Right Stuff

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SD PDMP 101

- ▶ March 2023 marked the program's 11-year anniversary
- ▶ Housed at the SD Board of Pharmacy with 1.6 FTE staff
- ▶ Dispensers must submit CII, CIII, CIV, and CV at least every 24 hours
- ▶ Mandated PDMP registration for all prescribers with a SD Controlled Substance Registration
- ▶ Goals of the SD PDMP:
 - ▶ Improve patient care, ensuring citizens maintain access to appropriate pharmaceutical therapy
 - ▶ Identify patients on the path of misuse or abuse to facilitate earlier intervention and treatment
 - ▶ Deter diversion of controlled prescription drugs

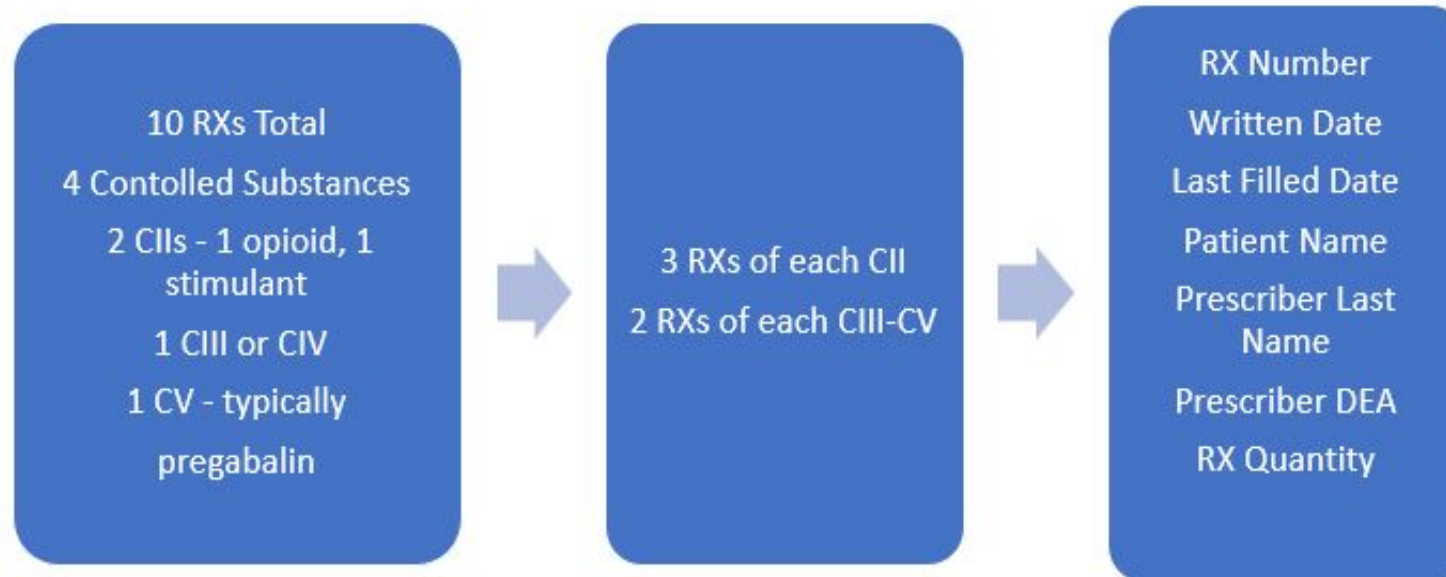
Data Integrity

- ▶ Ensuring accuracy of PDMP data is critically important since this tool aids in clinical decision-making impacting patient care
- ▶ Database errors fall into two categories:
 - ▶ Dispensation records in the database
 - ▶ Dispensation records not in the database
- ▶ Database error correction is required by law

Errors in the Database

- ▶ Records with the required data elements for submission per SD law and rule but contain errors that occurred during rx data entry that were not identified and corrected prior to dispensing; i.e., wrong prescriber/wrong DEA or incorrect rx written date
- ▶ Error Identification
 - ▶ PDMP staff are made aware by users upon review of a patient report
 - ▶ Pharmacy Inspector Audit Project - piloted in 2023

Pharmacy Inspector Audit Pilot Project



Inspector PDMP Audit Form

Prescription Audit/ PDMP Audit	
Pharmacy DEA#	

	Rx Number	Date Written	Date Filled	Patient y/n	Prescriber	DEA #	Quantity
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Audit Verification & Findings

- ▶ Pharmacies in Pilot to Date = 107
- ▶ Dispenser Activity Reports ran post inspection to verify audited RXs
- ▶ Preliminary Findings:
 - ▶ Wrong Prescriber = 5 RXs
 - ▶ Wrong Written Date = 6 RXs
 - ▶ Not Submitting CVs = 3 Pharmacies
 - ▶ RX in PDMP but was RTS = 1 RX

Errors Not in the Database

- ▶ Records missing one or more of the required data elements for submission per SD law and rule resulting in the absence of rx information on patient reports
- ▶ Required data elements can be found in ARSD 20:51:32:03
- ▶ PICs are responsible for accurate and complete data submissions
- ▶ To assist in-state PICs with error correction, in April 2022 we piloted the Rx Management Error Correction feature within their pharmacist PMP AWARxE accounts

Data Elements Required for Submission per ARSD 20:51:32:03

- ▶ Patient name, address, date of birth, and gender
- ▶ Dispenser name, identification number, and phone number
- ▶ Prescription number and if is new or is a refill
- ▶ Date prescription issued by the prescriber and date filled
- ▶ Dispensed drug's identification code, quantity, and days of supply
- ▶ Number of refills ordered
- ▶ Prescriber identification number, last name, first name, and phone number
- ▶ Code identifying type of payment

PIC Error Correction Progress with Rx Management

- ▶ Apr-22 = 1,931
- ▶ Jun-22 = 1,256
- ▶ Aug-22 = 760
- ▶ Oct-22 = 344
- ▶ Nov-22 = 326
- ▶ Mar-23 = 165
- ▶ May-23 = 56
- ▶ Oct-23 = 45

Error Report Notification Emails

- ▶ A gap was discovered after we enabled the Rx Management Error Correction feature - some PICs were not receiving notification of prescription records not being submitted due to errors
- ▶ To address this, in August 2023 we rolled out our vendor's Error Report Notification feature
- ▶ This feature sends emails to designated role(s) and enables the RX Management Error Correction feature - we chose to enable the Pharmacist-in-Charge (PIC) role and moved 178 pharmacist accounts to PIC accounts
- ▶ This automation is key for our program with limited staff



Questions?



