



UTAH | COMMERCE

Division of Professional Licensing

## BUREAU OF INVESTIGATION

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**Chief Investigator**

# DOPL INVESTIGATIONS

The **Division of Professional Licensing**, also known as DOPL, is one of seven agencies within the Utah Department of Commerce.



# DOPL INVESTIGATIONS

- Currently, DOPL issues licenses to approximately 60 categories of licensees
- The majority of these license categories include several individual license classifications
- For example, within the Pharmacy profession alone, licenses can be obtained for:
  - Class A thru E Pharmacies, Pharmacist, Pharmacy Intern, Pharmacy Technician, and Pharmacy Technician in Training

# DOPL INVESTIGATIONS

- As of September 15, 2021 over **295,000** individuals and businesses held licenses issued by DOPL.
- Annually, DOPL reviews an average of **45,000** new applications and processes approximately **110,000** renewal applications.

**UNIT ASSIGNMENTS BY PROFESSION**  
**August 2022**

<b>Professional Conduct Unit</b>	<b>Healthcare Conduct Unit</b>	<b>Occupational Conduct Unit</b>
Athletic Trainer	Acupuncture	Architect
Clinical Mental Health Counselor	Chiropractic Physician	Athlete Agent
Dentist & Dental Hygienists	Cosmotology & Related Professions	Building Inspector
Genetic Counselor	Dietitian, Certified	Burglar Alarm Agents & Companies
Interstate Medical Licensure Compact	Direct-Entry Midwife	Certified Court Reporter
Marriage and Family Therapist	Dispensing Medical Practitioner	Certified Public Accountants & Firms
Massage Therapy	Environmental Health Scientist	Contractors
Music Therapy	Health Facility Administrator	Deception Detection Examiners & Interns
Naturopathic Physician	Medical Language Interpreter	Electrician
Occupational Therapy	Nursing	Elevator Mechanic
Osteopathic Physician	Online Prescribing/Pharmacy/Internet Facilitator	Factory Built Housing Dealers
Physical Therapy	Optometrist	Funeral Service Establishments & Funeral Directors
Physician & Surgeon	Pharmacies	Geologist
Physician Assistant	Pharmacist & Pharmacist Intern	Hearing Instrument Specialist
Podiatric Physician	Pharmacy Technician	Hunting Guide/Outfitter
Psychologist	Private Probation Provider	Landscape Architect
Recreational Therapy	Radiology Technology	Plumber
Social Work	Respiratory Care	Preneed Funeral Providers/Sales Agents
Substance Use Disorder Counselor	Speech Language Pathology & Audiologists	Professional Engineering & Land Surveying
Vocational Rehabilitation Counselor	Veterinary	Security Personnel & Companies
<b>TOTAL: 20</b>	<b>TOTAL: 20</b>	<b>TOTAL: 20</b>
<b>Kevin Nitzel - Supervisor</b>	<b>Camille Farley - Supervisor</b>	<b>Bobby Main - Supervisor</b>

# Pharmacy Robberies

LOCAL NEWS – October 27, 2021

- A series of robberies committed throughout the Salt Lake Valley believed to be by the same suspect is prompting the Unified, South Jordan, and West Valley City police departments to investigate.
- Four robberies occurred between Sept. 16 and Oct. 9 in the cities of South Jordan, West Valley, and Millcreek. They are in order:

# Pharmacy Robberies

- South Jordan Family Pharmacy, 3583 W 9800 So South Jordan  
Sept. 16 at approximately 2:50 p.m.
- Harmon's, 10507 So. Redwood Road, South Jordan  
Sept. 25 at approximately 12:49 p.m.
- Smith's Pharmacy, 4000 So. Redwood Road, West Valley City  
Sept. 30 at approximately 7:40 p.m.
- Smith's Pharmacy, 845 E 4500 So, Millcreek  
Oct. 9 at approximately 10:10 a.m.



# Pharmacy Robberies

- During the robberies, police say the suspect requested specific pharmaceutical drugs from each pharmacy. After he finished robbing the pharmacies, a grey new model Nissan Maxima was seen leaving the parking lot of each property.
- Law enforcement describes the suspect as a white male, about 6 feet tall, thin or fit build, and longer light-colored hair. The individual is also described wearing a ball cap with a face/neck covering and sunglasses.
- Officials also say he carries a firearm in a holster on his hip along with what they described as a Taser or radio on his opposite hip.

# Pharmacy Robberies



# Pharmacy Alert-Robbery

doplinvestigations br <doplinvestigations@utah.gov>Thu, Jun 23, 2022 at 12:48 dfurlong@utah.gov

Dear Utah Pharmacy Professional,

On the morning of 6/21/2022, the Santaquin Family Pharmacy was robbed. The suspect got away with a large amount of oxycodone. Picture from Video Surveillance has been attached to this email. If you have any information regarding this suspect, please contact Det. Cody Tipler 801-754-1070 with the Santaquin Police Department and reference Case#22SQ01754.

The information contained in this electronic mail message is confidential information intended only for the use of the individual or entity named above and may be privileged. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us by telephone (801) 530-6630 or by reply to this message. Also, please delete the original message.

# Pharmacy Robberies

- Most robberies involve force or threats of force.
- 91% of all crimes experienced by Pharmacists do not involve someone coming in with a gun and/or threatening violence.
- But for the other 9%, coming face to face with an armed robber can be terrifying. Some facts and stats about robberies:

# Pharmacy Robberies

- In 77.8% of robberies the thief is working alone.
- Most robberies last less than two minutes.
- Gangs of three or four criminals represent less than 9% of all robberies. The robbers tend to know the pharmacy layout, may know specific locations of drugs and procedures followed. They have done their homework, move fast and efficiently. Statistically, the more armed robbers present, the higher dollar loss and duration of the crime.

# Pharmacy Robberies

- In only 48% of cases is an actual weapon displayed, and weapons are not always firearms. Robbers have used Tasers, mace, hammers, baseball bats and even the threat of a bomb planted on the premises.
- Overwhelmingly, the advice from law enforcement is to believe they have a weapon and don't resist if threatened.

# Pharmacy Robberies

- Armed robbers are apprehended at the time of the robbery only once in every five robberies. Nationally, the overall apprehension rate for violent criminals is about 50%, so chances are the armed robber will get away with it.
- In most parts of the country, police respond very quickly when the alarm sounds. In over 1/3 of cases, they can be on scene within five minutes. Unfortunately, most pharmacy robberies take less than two minutes to complete. In most cases the criminal will not be arrested while in the process of committing the crime.

# Pharmacy Robberies

- While measures can be taken to make pharmacies less vulnerable by making the “target” less attractive to thieves, and pharmacists can educate the staff about what to do in a robbery, ultimately it is virtually impossible to stop an armed robbery from happening.
- Most promising are technologies designed to get criminals off the street. These technologies include tracking devices in prescription bottles and sprays that mark the person involved in the robbery to allow for future identification.

# QUESTIONS?

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