Trend Pharmacy Robberies / Burglaries & Tools to Prevent & Apprehend

October 24th,2022

Marriott City Center, Salt Lake City Utah

NASCSA

RITE AID

Pharmacy Robberies/Burglaries

- Presenter: Janet Getzey Hart R.Ph.
  Rite Aid
  Director, Regulatory/Government Affairs

Rite Aid Statistics

Case Type	2020	2021	(+/-)	2022	(+/-)	Grand Total
RX & FE Burglary Actual	4	5	1	8	3	17
RX & FE Robbery Actual	1	1	0	2	1	4
RX Burglary Actual	12	20	8	8	-12	40
RX Counter Jumper	22	51	29	32	-19	105
RX Robbery Actual	34	55	21	15	-40	104
Grand Total	**73**	**132**	**59**	**65**	**-67**	**270**

Technology

- Numerous tools to help in preventing pharmacy armed robberies / burglaries.

- Numerous tools to help identify armed robbery / burglary suspects and to provide valuable information to law enforcement.

Automated Dispensing Cabinets

- Strict control to inventory access
- Inventory in random locations/harder to see inventory
- Harder to get to product quickly

Biometric Safe

- Bolted to the floor
- Controlled access with biometric scan

Remote Monitoring Incident Report

Agilence Incident Report

Title: RA3858_T1506276_Op1527608_R3_01022013
Analyst: Shannon Speelman
Report Date: 1/29/2013 10:23:43 AM

Site Name: NVR03858
Transaction Number: 1506276
Transaction Date: 1/2/2013 10:43:32 PM
Employee Number: _____
Terminal ID: 3

Receipt Data

```
Agilence System Time 22:43
PEDIALYTE FRT FLAV 33.8Z.....$5.99
SIM ADV BTTLS RTF 8/2Z.....$7.49
SIM ADV BTTLS RTF 8/2Z.....$7.49
SIM ADV BTTLS RTF 8/2Z.....$7.49
SIM ADV BTTLS RTF 8/2Z.....$7.49
SIM ADV BTTLS RTF 8/2Z.....$7.49
SIM ADV BTTLS RTF 8/2Z.....$7.49
Frequent Shopper Id
99000815521
GNC GOLDCARD
Subtotal.....$50.93
Tax.....$0.00
Total.....$50.93
* CASH PAYMENT *.....$41.00
Change.....$0.27
3 1527608 1506276
```

Analyst Notes:

Received by:_____ Employee Signature:_____

Prevention Tips - Training

- Understand and observe behaviors of potential robber
  1. Purposely wearing multiple layers to cover their face
  2. Do not directly look at cashier or other associate
  3. They do not acknowledge your greeting or comply with request to show their face
  4. They walk directly and with purpose to the pharmacy counter
- Be aware of your surroundings
- Controlled safes/cabinets must be locked when not in use
- Keep pharmacy doors locked at all times
- Never leave the pharmacy area unattended
- Armed Robbery CBT (select locations)

During an Event

- Primary concern – Safety of coworkers and customers
- Do not resist
- Remain calm – no sudden movements
- Cooperate and follow instructions given by the robber
  - Do exactly what you are told, nothing more, nothing less, do not argue
- Make mental notes of the robber – hair, clothing, shoes, tattoos, scars, etc.
- Do not attempt to apprehend the criminal
- Goal is to get the robber out of the building quickly

Fortification Suggestions Based on Risk Level

- Height Strip Cameras
- Capture's height of robbery suspect

- Public view monitor at the pharmacy drop off window
- Intimidation

“Bait Bottles”

Rite

By Ray Ma
7:16 PM PD

Recom

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containe

Rite Aid

By Judy Harrison
Posted Dec. 20, 2

BANGOR, Maine
and other charge

Bangor police use
attempted to get

Macy was indicte
mischief and refu

Macy's blood alc

He pleaded guilty

There is no plea

Macy is schedule

By pleading guilty

Macy has been he

He faces up to 30

NYPD starts GPS tracking to fight painkiller robberies

January 16, 2013 by REUTERS

The NYPD will begin asking city pharmacies to stock decoy bottles fitted with GPS devices among powerful painkillers like OxyContin and oxycodone in the latest bid to combat gunpoint robberies of drugstores.

Police hope that in the event of a robbery, the "bait bottles," which will be labeled as painkillers but filled with harmless placebos, will lead them back to large stocks of stolen prescription drugs.

Last year, federal and NYPD investigators seized 9,000 painkillers being sold at an open-air drug market in upper Manhattan.

PharmaTracker® – Rx GPS Device

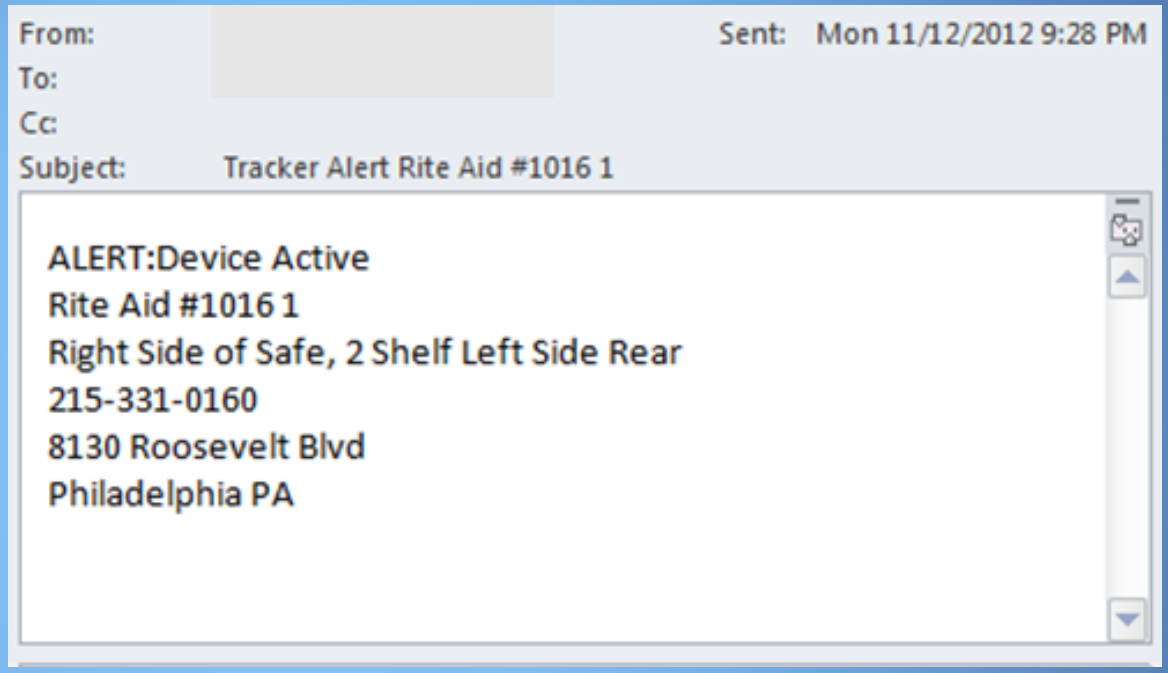
Physical Features

- ✓ Shape & feel of narcotic bottle
- ✓ Slightly heavier than standard bottle
- ✓ Placebo tablets are inside the bottle; however, they are not visible when bottle is opened. When the bottle is shaken they are audible
- ✓ NDC barcode is different & cannot be scanned
- ✓ Activates after ten seconds continuous motion
- ✓ Variety of 'Vessels' for differing geographic needs

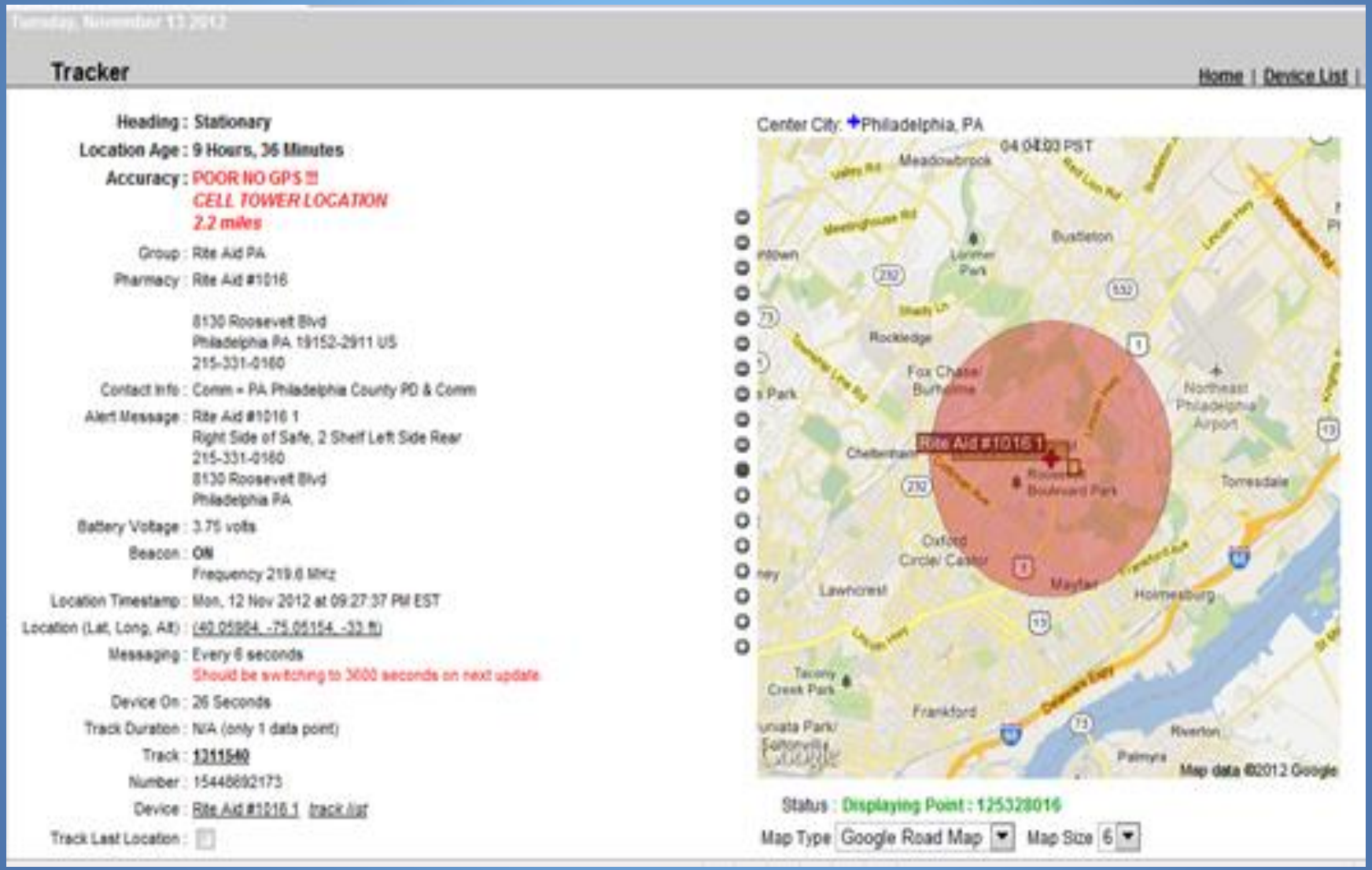
Tracking Devices

- GPS tracking system
- Law Enforcement Tool
- Immediate notification of robbery events to a mobile device and law enforcement
- Provides law enforcement accurate location data on the suspect
- Aids in the apprehension of the robbery suspect and recovery of stolen drugs

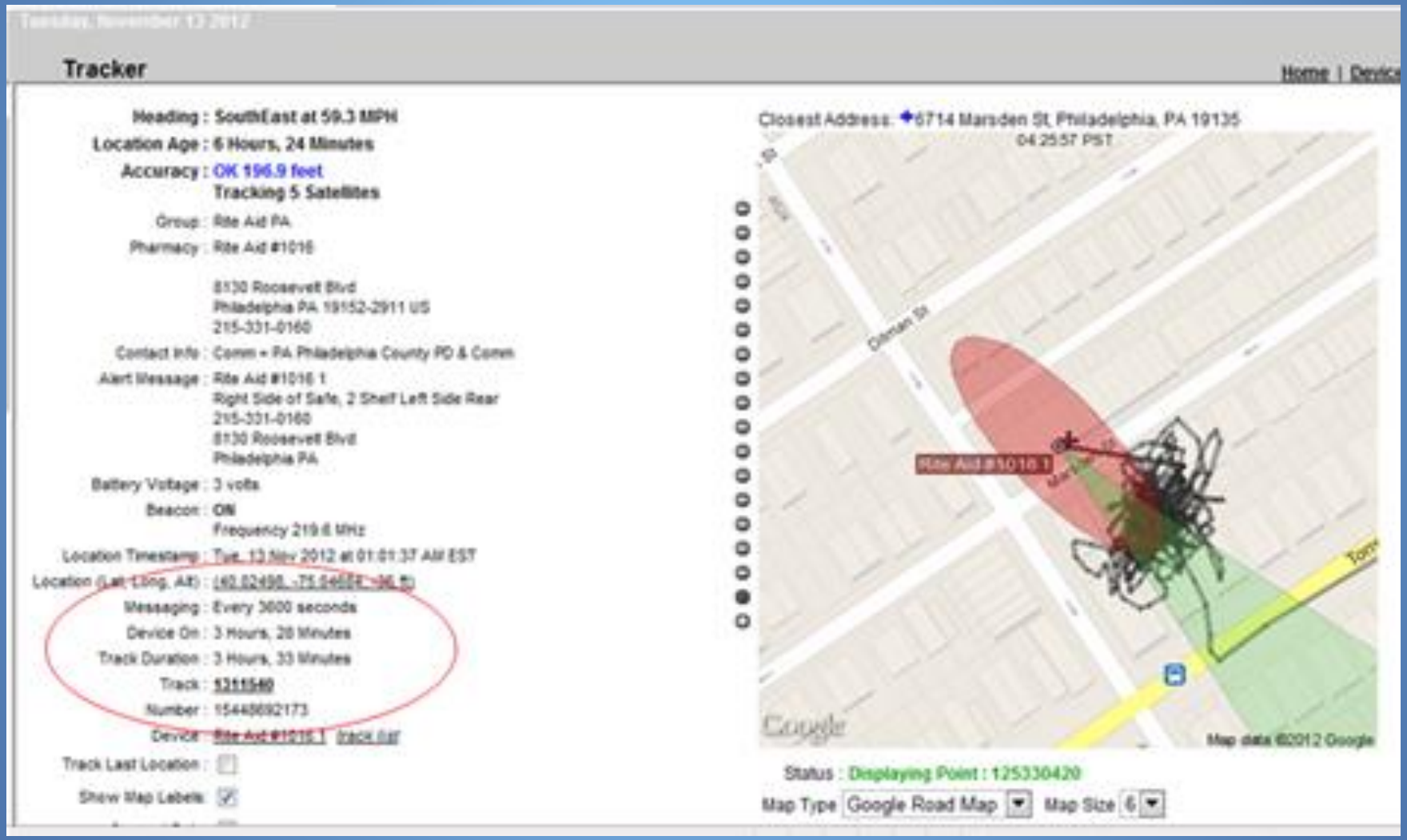
Text/Email Alerts



GPS Robbery Event



GPS Robbery Event



Promethazine w/ Codeine

Main drug targeted in snatch and grabs in pharmacies.

- West Coast (CA, WA, OR)
- Baltimore Metro Market

Promethazine w/ Codeine

- Serious concern for the safety of both pharmacy associates and patients.
- Suspects case pharmacies for location and quantities.

Promethazine w/ Codeine

- Effective August 1st 2022, Rite Aid made the decision to not stock.
- Notification signs for patients.
- Alternatives provided to pharmacists to recommend.
- Notification to top prescribers of alternatives available.

QUESTIONS

- Thank you

- Janet Getzey Hart R.Ph.
  - Rite Aid Corporation
  - Director, Regulatory/Government Affairs
  - jhart@riteaid.com
  - 717 975 5758 direct